ON-SITE CORRECTIVE ACTION PLAN ASSESSMENT of

SOUTH FLORIDA RECEPTION CENTER

for the

Physical and Mental Health Survey Conducted October 16-17, 2013

CMA STAFF

Kathy McLaughlin, BS Lynne Babchuck, LCSW Matthew Byrge, LCSW

CLINICAL SURVEYORS

Sandra Bauman, ARNP, PhD Gretchen Moy, PhD Pat Meeker, RN

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CAP Assessment of South Florida Reception Center

I. Overview

On October 16-17, 2013, the Correctional Medical Authority (CMA) conducted an on-site physical and mental health survey of South Florida Reception Center (SFRC). The survey report was distributed on November 10, 2013. In December of 2013, SFRC submitted and the CMA approved, the institutional corrective action plan (CAP) which outlined the efforts to be undertaken to address the findings of the October 2013 survey. These efforts included in-service training, physical plant improvements, and the monitoring of applicable medical records for a period of no less than ninety days. In May of 2013, CMA staff requested access to monitoring documents to assist in determining if an on-site or off-site assessment should be conducted. Based on the documents provided by the Main Unit, the CMA conducted an on-site CAP assessment on June 17, 2014 to evaluate the effectiveness of corrective actions taken by institutional staff. Based on the documents provided by the South Unit, the CMA conducted an off-site assessment on May 25, 2014. Items II and III below describe the outcome of the CMA's evaluation of the institution's efforts to address the survey findings.

II. Physical Health Assessment Summary

A. Main Unit

The CAP closure files revealed sufficient evidence to determine that 43 of the 47 physical health findings were corrected. Four physical health findings will remain open.

Finding	CAP Evaluation Outcome
CARDIOVASCULAR CLINIC RECORD REVIEWPH-1: A comprehensive review of 10 records revealed the following deficiencies:(a) In 10 records, the baseline physical examination was incomplete or missing (see discussion).(b) In 6 records, the baseline laboratory work was incomplete or missing.(c) In 3 of 7 applicable records, there was no evidence of pneumococcal vaccine or refusal.	PH-1(a)-(c) CLOSED Adequate evidence of in-service training and documentation of correction were provided to close PH-1(a)-(c).

Finding	CAP Evaluation Outcome
ENDOCRINE CLINIC RECORD REVIEW	PH-2(a) & (b) CLOSED
PH-2: A comprehensive review of 7 records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close PH-2(a) & (b).
(a) In 1 of 5 applicable records, there was no evidence that an inmate with vascular disease was prescribed aspirin.	
(b) In 3 of 5 applicable records, there was no evidence of influenza vaccine or refusal.	

Finding	CAP Evaluation Outcome
GASTROINTESTINAL CLINIC RECORD REVIEW PH-3: In 3 of 4 applicable records (5 reviewed), hepatitis A & B vaccine was not given to inmates with hepatitis C infection and no prior history of A & B infection.	PH-3 CLOSED Adequate evidence of in-service training and documentation of correction were provided to close PH-3.

Finding	CAP Evaluation Outcome
IMMUNITY CLINIC RECORD REVIEW	PH-4(a)-(g) CLOSED
PH-4: A comprehensive review of 6 records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close PH-4(a)-(g).
(a) In 4 of 5 applicable records, the baseline physical examination was incomplete or missing.	
(b) In 2 records, the baseline laboratory work was incomplete or missing.	

Finding	CAP Evaluation Outcome
(c) In 2 records, inmates were not seen at appropriate clinic intervals and there was no justification of frequency documented.	
(d) In 3 records, there was no evidence of hepatitis B vaccine or refusal.	
(e) In 2 of 3 applicable records, the serological testing for hepatitis B was incomplete or missing.	
(f) In 2 of 4 applicable records, there was no evidence of pneumococcal vaccine or refusal.	
(g) In 3 of 3 applicable records, there was no evidence of influenza vaccine or refusal.	

Finding	CAP Evaluation Outcome
 PH-5: A comprehensive review of 5 records revealed the following deficiencies: (a) In 1 record, the baseline history was incomplete or missing. 	PH-5(a)-(c) CLOSED Adequate evidence of in-service training and documentation of correction were provided to close PH-5(a)-(c).
(b) In 1 record, the baseline physical examination was incomplete or missing.	PH-5(d) OPEN
(c) In 1 of 3 applicable records, the baseline laboratory work was incomplete or missing.	Adequate evidence of in-service training was provided, however a review of randomly selected records indicated that an acceptable level of
(d) In 2 of 3 applicable records, seizures were not classified.	compliance had not been reached. PH-5(d) will remain open.
(e) In 1 record, there was no evidence of appropriate examination to include vital signs and/or weight.	

Finding	CAP Evaluation Outcome
(f) In 2 of 2 applicable records, there was no evidence of pneumococcal vaccine or refusal.	PH-5(e)-(g) CLOSED Adequate evidence of in-service
(g) In 1 of 2 applicable records, there was no evidence of influenza vaccine or refusal.	training and documentation of correction were provided to close PH-5(e)-(g).

Finding	CAP Evaluation Outcome
ONCOLOGY CLINIC RECORD REVIEW	PH-6(a) & (b) CLOSED
PH-6: A comprehensive review of 5 records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close PH-6(a) & (b).
(a) In 1 record, there was no evidence that labs were reviewed prior to the visit or addressed in a timely manner (see discussion).	
(b) In 1 of 3 applicable records, there was no evidence of influenza vaccine or refusal.	

Finding	CAP Evaluation Outcome
RESPIRATORY CLINIC RECORD REVIEW	PH-7(a)-(c) CLOSED
PH-7: A comprehensive review of 7 records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close PH-7(a)-(c).
(a) In 1 of 4 applicable records, there was no evidence that a patient with moderate to severe reactive airway disease was started on anti-inflammatory medication or that it was contraindicated.	

Finding	CAP Evaluation Outcome
 (b) In 2 records, inmates were not seen at appropriate clinic intervals and there was no justification of frequency documented. (c) In 4 of 6 applicable records, there was no evidence of pneumococcal vaccine or refusal. 	

Finding	CAP Evaluation Outcome
TUBERCULOSIS CLINIC RECORD REVIEWPH-8: A comprehensive review of 8 records revealed the following deficiencies:(a) In 8 records, the baseline history was incomplete or missing.(b) In 8 records, the baseline physical examination was incomplete or missing.(c) In 3 records, there was no evidence of initial or ongoing education regarding smoking cessation.(d) In 5 of 5 applicable records, there was no evidence of pneumococcal vaccine or refusal.	PH-8(a)-(d) CLOSED Adequate evidence of in-service training and documentation of correction were provided to close PH-8(a)-(d).

Finding	CAP Evaluation Outcome
INFIRMARY SERVICES RECORD REVIEW	PH-9(a)-(f) CLOSED
PH-9: A comprehensive review of 17 records revealed that all inmates were not being admitted to the infirmary as required by Department policy resulting in the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close PH-9(a)-(f).

Finding	CAP Evaluation Outcome
(a) In 11 of 14 applicable records, there was no evidence of daily rounds for acute patients or weekly rounds for chronic patients. This includes the 7 "housed" inmates.	
(b) In 4 of 15 applicable records, there was no evidence that nursing problems identified were addressed.	
(c) In 4 records, rounds every 2 hours were not documented.	
(d) In 7 records, there were no separate and complete inpatient files.	
(e) In 7 records, admission documentation by the physician or clinical associate was not completed and did not provide a medical plan of care.	
(f) In 8 records, a discharge summary was not completed by the physician or clinical associate.	

Finding	CAP Evaluation Outcome
CONSULTATIONS RECORD REVIEW	PH-10(a)-(d) CLOSED
PH-10: A comprehensive review of 10 records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close PH-10(a)-(d).
(a) In 6 records, the consult reports were not signed, stamped and/or dated.	
(b) In 3 of 9 applicable records, there was not an incidental note to address recommendations made by the specialist.	
(c) In 5 of 9 applicable records, the new diagnosis was not reflected on the problem list.	

Finding	CAP Evaluation Outcome
(d) In 3 records, consultant's treatment recommendations were not incorporated into the treatment plan.	

Finding	CAP Evaluation Outcome
INTRA-SYSTEM TRANSFERS RECORD REVIEWPH-11: A comprehensive review of 7 records revealed the following deficiencies:(a) In 1 of 2 applicable records, those with pending consultations were not added to the consultation log.	PH-11(a) OPEN Adequate evidence of in-service training was provided however no applicable records were available for review at the time of the survey. Therefore an adequate level of compliance could not be determined. PH-11(a) will remain open.
(b) In 2 of 3 applicable records, chronic illness clinic appointments did not take place as scheduled or as necessary.	PH-11(b) CLOSED Adequate evidence of in-service training and documentation of correction were provided to close PH-11(b).

Finding	CAP Evaluation Outcome
PREVENTIVE CARE RECORD REVIEW	PH-12(a)-(c) CLOSED
PH-12: A comprehensive review of 10 records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close PH-12(a)-(c).
(a) In 4 records, the periodic screening encounter was not conducted within one month of the due date.	
(b) In 6 records, the periodic screening was incomplete.	

Finding	CAP Evaluation Outcome
(c) In 8 records, the required diagnostic tests were incomplete or not performed in a timely manner.	

Finding	CAP Evaluation Outcome
INSTITUTIONAL TOUR	PH-13(a) CLOSED
PH-13: A tour of the facility revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close
(a)There were no gloves in the emergency/trauma room.	PH-13(a).
(b) There was no sink for hand washing or	PH-13(b) OPEN
hand hygiene products available in the infirmary other than a sink in the closed med room. (c) The pill line room had rust and mold around the metal frame of the fluorescent light, drywall hanging from the ceiling and a leaking roof.	Although documentation of correction was provided, a visual inspection of the infirmary area during the on-site CAP assessment revealed that the central sink was still located behind the door in the medication room. Furthermore, the small sinks which were located in some of the rooms were being used to hold supplies; therefore PH-13(b) will remain open.
	PH-13(c) OPEN Although documentation of correction was provided, a visual inspection of the medication administration room during the on-site CAP assessment revealed continued deficiencies including no sink, dirty countertops, drywall hanging from the ceiling, and a black mildew on the tiles; therefore PH-13(c) will remain open.

B. South Unit

The CAP closure files revealed sufficient evidence to determine that none of the physical health findings were corrected. All physical health findings will remain open due to insufficient evidence of monitoring.

Finding	CAP Evaluation Outcome
CARDIOVASCULAR CLINIC RECORD	PH-1(a) & (b) OPEN
PH-1: A comprehensive review of 18 records revealed the following deficiencies:	Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of
(a) In 5 records, there was no evidence of pneumococcal vaccine or refusal.	compliance had been reached. PH-1(a) & (b) will remain open.
(b) In 5 records, chronic illness clinic documentation was not legible.	

Finding	CAP Evaluation Outcome
GASTROINTESTINAL CLINIC RECORD REVIEWPH-2: A comprehensive review of 11 records revealed the following deficiencies:(a) In 5 records, the baseline history was incomplete or missing.	PH-2(a) & (b) OPEN Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of compliance had been reached. PH-2(a) & (b) will remain open.
(b) In 8 records, hepatitis A & B vaccine was not given to inmates with hepatitis C infection and no prior history of A & B infection.	

Finding	CAP Evaluation Outcome
IMMUNITY CLINIC RECORD REVIEW	PH-3 OPEN
PH-3: In 1 of 1 record reviewed, there was no evidence of pneumococcal vaccine or refusal.	Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of compliance had been reached. PH-3 will remain open.

Finding	CAP Evaluation Outcome
NEUROLOGY CLINIC RECORD REVIEW	PH-4(a)-(d) OPEN
PH-4: A comprehensive review of 6 records revealed the following deficiencies:	Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be
(a) In 2 records, the diagnosis was not recorded on the problem list.	determined if an acceptable level of compliance had been reached. PH-4(a)-(d) will remain open.
(b) In 4 records, the baseline history was incomplete or missing.	
(c) In all records reviewed, the baseline physical examination was incomplete or missing.	
(d) In 3 of 5 applicable records, seizures were not classified.	

Finding	CAP Evaluation Outcome
ONCOLOGY CLINIC RECORD REVIEW	PH-5(a)-(d) OPEN
PH-5: A comprehensive review of 10 records revealed the following deficiencies:	Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be
(a) In 2 records, the baseline history was incomplete or missing.	determined if an acceptable level of compliance had been reached. PH-5(a)-(d) will remain open.
(b) In 6 records, the baseline physical examination was incomplete or missing.	
(c) In 1 of 5 applicable records, there was no evidence of pneumococcal vaccine or refusal.	
(d) In 1 of 3 applicable records, the inmate was not referred to a specialist for more in-depth treatment.	

Finding	CAP Evaluation Outcome
RESPIRATORY CLINIC RECORD REVIEW	PH-6 OPEN
PH-6: In 3 of 13 records reviewed, the baseline history was incomplete or missing.	Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of compliance had been reached. PH-6 will remain open.

Finding	CAP Evaluation Outcome
TUBERCULOSIS CLINIC RECORD REVIEW PH-7: In 1 of 5 records reviewed, the diagnosis was not recorded on the problem list.	PH-7 OPEN Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of compliance had been reached. PH-7 will remain open.

Finding	CAP Evaluation Outcome
CONSULTATIONS RECORD REVIEW	PH-8(a)-(c) OPEN
 PH-8: A comprehensive review of 11 records revealed the following deficiencies: (a) In 3 records, there was no signature from the referring clinician upon receiving the consultant's report. 	Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of compliance had been reached. PH-8(a)-(c) will remain open.
(b) In 5 of 6 applicable records, the new diagnosis was not reflected on the problem list.	
(c) In 3 of 3 applicable records, the referring clinician did not document a new plan of care following a denial by the Utilization Management Department.	

Finding	CAP Evaluation Outcome
PREVENTIVE CARE RECORD REVIEW	PH-9 OPEN
PH-9: In 5 of 13 records reviewed, the periodic screening was incomplete.	Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of compliance had been reached. PH-9 will remain open.

Finding	CAP Evaluation Outcome
DENTAL CLINIC RECORD REVIEW	PH-10 OPEN
PH-10: In 4 of 18 inmate records reviewed, there was no evidence of an accurate diagnosis and treatment plan.	Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of compliance had been reached. PH-10 will remain open.

Finding	CAP Evaluation Outcome
INSTITUTIONAL TOUR	PH-11(a)-(c) OPEN
PH-11: A tour of the facility revealed the following deficiencies:	Adequate evidence of in-service training was provided however institutional monitoring was
(a) Over the counter medications were not current.	inadequate, therefore it could not be determined if an acceptable level of compliance had been reached.
(b) There was no documentation that first aid kits were inspected monthly.	PH-11(a)-(c) will remain open.
(c) Pill line schedules were not posted in common areas.	

III. Mental Health Assessment Summary

A. Main Unit

The CAP closure files revealed sufficient evidence to determine that 10 of 24 mental health findings were corrected. Fourteen mental health findings will remain open.

Finding	CAP Evaluation Outcome
MENTAL HEALTH RESTRAINTS RECORD REVIEW MH-1: A comprehensive review of 2 mental health restraint episodes revealed the following deficiencies:	MH-1(a) CLOSED Adequate evidence of in-service training and documentation of correction were provided to close MH-1(a).
 (a) In 1 record, the appropriate precipitating behavioral signs indicating the need for psychiatric restraints were not documented in the medical record. (b) In 1 record, less restrictive means of behavioral control were not documented. 	MH-1(b) OPEN Adequate evidence of in-service training was provided, however a review of randomly selected records indicated that an acceptable level of compliance had not been reached. MH-1(b) will remain open.
 (c) In 1 record, the physician's order did not contain the maximum duration of the restraint. (d) In 1 record, there was no documentation that the inmate was offered the bedpan/urinal every two hours. 	MH-1(c) & (d) CLOSED Adequate evidence of in-service training and documentation of correction were provided to close MH-1(c) & (d).
(e) In 1 record, psychiatric restraints were not removed after 30 minutes of calm behavior.	MH-1(e) OPEN Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of compliance had been reached. MH-1(e) will remain open.

Finding	CAP Evaluation Outcome
 INPATIENT PSYCHOTROPIC MEDICATION PRACTICES MH-2: A comprehensive review of 14 inpatient records revealed the following deficiencies: (a) In 2 of 4 applicable records, there was no evidence that initial lab tests were conducted. (b) In 1 of 3 applicable records, the medication prescribed was not appropriate for the symptoms and diagnosis. (c) In 1 of 4 applicable records, informed consents were not appropriate for the medication prescribed. (d) In 1 of 2 applicable records, follow-up lab tests were not completed as required. 	MH-2(a)-(d) OPEN Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of compliance had been reached. MH-2(a)-(d) will remain open.

Finding	CAP Evaluation Outcome
INPATIENT MENTAL HEALTH SERVICES	MH-3(a) OPEN
 MH-3: A comprehensive review of 14 inpatient records revealed the following deficiencies: (a) In 10 records, vital signs were not documented daily for the first 5 days for a new admission. 	Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of compliance had been reached. MH-3(a) will remain open.
 (b) In all records reviewed, the required hours of therapeutic services were not documented. (c) In 11 records, vital signs were not documented at required intervals. 	MH-3(b) CLOSED Adequate evidence of in-service training and documentation of correction were provided to close MH-3(b).

Finding	CAP Evaluation Outcome
(d) In 8 records, weekly weight was not documented.	MH-3(c) & (d) OPEN Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of compliance had been reached. MH-3(c) & (d) will remain open.

Finding	CAP Evaluation Outcome
OUTPATIENT PSYCHOTROPIC MEDICATION PRACTICESMH-4: A comprehensive review of 12 outpatient records revealed the following deficiencies:(a) In 2 of 3 applicable records, abnormal lab tests were not followed- up as required.(b) 1 of 3 applicable records, an Approved Drug Exception Request (DC4-648) was not present when an approved drug was prescribed for non-approved use.(c) In 3 of 10 applicable records, the	 MH-4(a) & (b) OPEN Adequate evidence of in-service training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of compliance had been reached. MH-4(a) & (b) will remain open. MH-4(c) & (d) CLOSED Adequate evidence of in-service training and documentation of correction were provided to close MH-4(c) & (d).
inmate did not receive medications as prescribed or documentation of refusal was not present in the medical record.	MH-4(e) OPEN Adequate evidence of in-service
(d) In 5 of 10 applicable records, informed consents were not present or did not reflect information relevant to the medication prescribed.	training was provided however institutional monitoring was inadequate, therefore it could not be determined if an acceptable level of compliance had been reached.
(e) In 1 of 1 applicable record, follow-up lab tests were not completed as required.	MH-4(e) will remain open.

Finding	CAP Evaluation Outcome
OUTPATIENT MENTAL HEALTH SERVICESMH-5: A comprehensive review of 14 outpatient records revealed the following deficiencies:(a) In 6 of 11 applicable records, there was no indication that health care staff reviewed the chart within 24 hours of the inmate's arrival.(b) In 5 of 10 applicable records, there was no indication that instruction for accessing mental health care was provided.	MH-5(a) & (b) CLOSED Adequate evidence of in-service training and documentation of correction were provided to close MH-5(a) & (b).

Finding	CAP Evaluation Outcome
AFTERCARE PLANNING RECORD REVIEW	MH-6 OPEN
MH-6: In 2 of 2 applicable records (4 reviewed), the Summary of Outpatient Mental Health Care (DC4-661) was not completed within 30 days of end of sentence (EOS).	Adequate evidence of in-service training was provided however no applicable records were available for review at the time of the survey. Therefore an adequate level of compliance could not be determined. MH-6 will remain open.

Finding	CAP Evaluation Outcome
RECEPTION PROCESS RECORD REVIEW MH-7: In 4 of 11 applicable records (21 reviewed), psychotropic medication was not continued from county jail.	MH-7 CLOSED Adequate evidence of in-service training and documentation of correction were provided to close MH-7.

Finding	CAP Evaluation Outcome
MENTAL HEALTH SYSTEMS REVIEW	MH-8 (a) OPEN
 MH-8: A tour of the facility revealed the following deficiencies: (a) Paint was peeling from the walls of Isolation Management Rooms (IMR). (b) One IMR had safety concerns that needed repair. 	Although documentation of correction was provided, a visual inspection of cells during the on-site CAP assessment revealed that the paint was continuing to peel; therefore MH- 8(a) will remain open. MH-8(b) CLOSED
	Adequate evidence of in-service training and documentation of correction were provided to close MH-8(b).

B. South Unit

There were no findings requiring corrective action for mental health services provided at the South Unit as a result of the October 2013 survey.

IV. Conclusion

Physical Health-Main Unit

PH-1(a)-(c), PH-2(a) & (b), PH-3, PH-4(a)-(g), PH-5(a)-(c) & (e)-(g), PH-6(a) & (b), PH-7(a)-(c), PH-8(a)-(d), PH-9(a)-(f), PH-10(a)-(d), PH-11(b), PH-12(a)-(c), and PH-13(a) will close and all other physical health findings will remain open.

Physical Health-South Unit

All physical health findings will remain open.

Mental Health-Main Unit

MH-1(a), (c) & (d), MH-3(b), MH-4(c) & (d), MH-5(a) & (b), MH-7, and MH-8(b) will close and all other mental health findings will remain open.

Mental Health-South Unit

There were no mental health findings requiring corrective action as a result of the October 2013 survey.

Until such time as appropriate corrective actions are undertaken by SFRC staff and the results of those corrections reviewed by the CMA, this CAP will remain open. As some of the necessary steps to correct findings require further institutional monitoring, closure may take as long as three months. Follow-up assessment by the CMA will most likely take place through an on-site evaluation.